



INSPIRING PEOPLE WITH DISABILITIES THROUGH  
AWARENESS, RESOURCES, EMPOWERMENT AND UNITY.

## COVID-19 (CORONAVIRUS) UPDATE

### NDIS Customised Support Sessions

At iDareU, we are concerned about your health, but we are also aware many people need help and advocacy more than ever at this time.

Our NDIS Practical Service and Support is now more important than ever, with the NDIS insisting on doing phone interviews rather than face-to-face appointments. This is a huge disadvantage to people with a disability and their families, and we strongly advise against completing a phone interview with the NDIS without any assistance or advocacy.

We have made the decision to put client home visits on hold for now to ensure all face-to-face meetings take place in an environment we are able to control, as we can ensure our office is cleaned and sanitised to ensure the health and safety of our staff and our clients.

We are still completing face-to-face meetings at our office, unless any of the following applies to you:

- You are ill
- You have returned from overseas in the past 14 days
- You have been in contact with someone who has returned from overseas in the past 14 days
- You have been in contact with someone who has been diagnosed with COVID-19 (Coronavirus)

**If any of the above applies to you, PLEASE LET US KNOW and we can arrange a Skype or phone meeting. Skype or phone meetings are also available for anyone who is concerned about completing a face-to-face meeting, or anyone who is unable to travel to Ringwood North.**

Our staff and volunteers have all been briefed on advice provided by the Department of Health, and are ensuring proper hand hygiene is being performed, social distancing is being practiced, and our offices are being cleaned and sanitised regularly.

## Carers Hubs

At this time, our Hubs will continue to run as usual and we are actively taking steps to reduce the risk of infection.

Anyone attending our Hubs is asked to practice social distancing, and regular hand washing and/or sanitising. We also ask that you please do not attend our Hubs if **any** of the following applies to you:

- You are ill
- You have returned from overseas in the past 14 days
- You have been in contact with someone who has returned from overseas in the past 14 days
- You have been in contact with someone who has been diagnosed with COVID-19 (Coronavirus)

Please note: There is no Hub for Healesville in April, as it falls on Easter Sunday.

We will advise you immediately if any changes are to be made.

Regards,  
The iDareU Team